

Discharge Planning

Your care post hospitalisation is also important to us. Hospital staff - doctors, nurses, pharmacists, physiotherapists, and others - are involved in your care whilst you are in hospital and they will also contribute to your ongoing management and care when you leave hospital. If necessary, community services together with services from DVA can be organized, depending on your needs and circumstances.

If you wish to contact DVA directly the contact details are provided below:

General enquiries number:

133 254

(connects callers to their nearest DVA state office)

Non-metropolitan callers:

1800 555 254

For more information you can access the DVA website at:

www.dva.gov.au



Nepean
PRIVATE HOSPITAL

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A Healthscope hospital.

ABN 85 006 405 152



07/2017



Nepean
PRIVATE HOSPITAL

Veterans Patient Information



Welcome

Welcome to Nepean Private Hospital, a veteran partnering hospital which is committed to providing first class health care to Australia's servicemen and women – past and present. We have a long-standing history of caring for veterans and, as such, this means our hospital is a DVA funded provider.

Contacts

To assist your stay with us, Nepean Private Hospital has a Veteran Patient Liaison Officer who can be contacted to discuss your care.

You can ask for their assistance via the manager on your ward or contact the hospital direct on 02 4732 7333.



Information and services

• Repatriation Health Card:

As a Veteran you will be issued with a repatriation health card.

Gold Card - Entitles the holder to access health care and related services for all healthcare needs for all conditions.

White Card - Enables the holder to access health care and associated services for war or service-related conditions as approved by DVA.



• Medications:

During your stay in hospital there will be no charges for medications. On discharge, a Pharmacist will discuss your medication requirements and provide you with a medication profile for you to better understand your medications and how to take them.

• Accommodation:

On admission to the hospital you will be offered either a shared or single room.

• Transport:

DVA offer assistance for travel to and from medical appointments. Conditions can apply, but the DVA Liaison Officer (or Nurse Unit Manager) can clarify these conditions.

• Newspaper:

A daily newspaper will be delivered to your room.

• Community Nursing Services:

If you require support services in your home post discharge from hospital, DVA may assist with costs related to these services. The DVA Liaison Officer, or treating doctor will complete a referral for an assessment to be conducted.

• Celebrations:

The staff at Nepean Private Hospital demonstrate a high regard to our Veterans and as a measure of appreciation welcome the opportunity to commemorate key dates such as Anzac Day and Remembrance Day.